

# EXHIBIT 12. MANAGING THE UNMANAGEABLE

PowerPoint™ Presentations

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## THOUGHT LEADERS

6	..... Pictures of Thought Leaders	18 slides
7	..... Thought Leaders on Second-Order Thought	50 slides
14	..... Structuring Discursivity for the Domain of Complexity	47 slides
45	..... A Structure for Thymology	1 slide
51	..... All-Picture Presentation	175 slides
64	..... Thought Leaders	30 slides
67	..... Foucault's Space of Discourse	5 slides

## QUALITY CONTROL

13	..... Managerial Self-Delusion via the Killer Assumptions	48 slides
20	..... Friedman, Harary, and Ashby Contributions	14 slides
27	..... Quality Control in Complexity Modeling	24 slides
65	..... Empirical Evidence (The Perino Findings)	15 slides

## MATHEMATICS OF STRUCTURE

4	..... Mathematics of Structure	68 slides
7	..... Thought Leaders on Second-Order Thought	50 slides

## BEHAVIORAL PATHOLOGIES

3	..... Thought Leaders on Behavioral Pathologies	40 slides
8	..... Twenty Laws of Complexity	21 slides
13	..... Managerial Self-Delusion via the Killer Assumptions	48 slides
68	..... The Spreadthink Barrier	12 slides

## MODELING

21-23	..... MIT Presentation on Model Exchanges	12 slides
66	..... The Work Program of Complexity (WPOC)	31 slides

## METRICS OF COMPLEXITY

25	..... Understanding Complexity	42 slides
44	..... IEEE Presentation on Metrics of Complexity	28 slides

## PROCESS LEADERSHIP

1	..... Process Leadership in Organizations	67 slides
2	..... Process Leaders and Their Organizations	44 slides
11	..... What Should Leaders/Executives Know to Manage Complexity?	20 slides
26	..... Interactive Management	22 slides
31	..... Adventures in Thought Space	1 slide
91	..... Twenty-Eight Process Leader (Pictures)	29 slides

## INFRASTRUCTURE

5	Design of Organizations	47 slides
9	Infrastructure for the Work Program of Complexity (WPOC)	36 slides
30	Overview of Support Structure for Interpretive Structural Modeling	5 slides

## EVIDENCE

10	Why Johnny Can't Design Software	20 slides
65	Perino Findings	15 slides
92-99	Practitioner Presentations	Variable

## HISTORY

52	Middle Human Science, 7 Challenges	11 slides
69	Variations on a Theme of Foucault	14 slides

## ORGANIZATIONS

90	Photographs---Book Publishing Sequence	6 slides
99	Roy Smith Presentation to City University	55 slides

## SCIENCE

26	Interactive Management	22 slides
27	Quality Control in Complexity Management	24 slides
35	Systems Science, Mexican Tele-Link	4 slides
36	Neutral Science, The Road Less Traveled	44 slides
41	The Summarizing Triads	21 slides
42	Constructing Systems Science--The Road Less Traveled	75 slides
60-62	Middle Human Science	49 slides
66	The Work Program of Complexity	31 slides
90	Photographs---Book Publishing Sequence	6 slides

## COMPLEXICON

43	The Six-Cell Matrix	1 slide
63	<i>The Complexicon</i>	36 slides
90	Photographs---Book Publishing Sequence	6 slides
1000	Seven-Level Structure with Notes	1 slide